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PATENT  
Attorney Docket No.: AVALUC-01400

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Joseph W. Kuter et al.

Serial No.: 09/441,106

Filed: November 16, 1999

For: **BOOKMARKING VOICE  
MESSAGES**

) Group Art Unit: 2645  
) Examiner: Anwah, Olisa  
) **TRANSMITTAL LETTER**  
)  
) 162 North Wolfe Road  
) Sunnyvale, California 94086  
) (408) 530-9700  
)  
) Customer Number 28960

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JUL 26 2004

Technology Center 2600

MS: AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Enclosed please find an amendment and response to the final office action mailed on May 19, 2004 for filing with the U.S. Patent and Trademark Office.

The Commissioner is authorized to charge any additional fee or credit any overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,  
HAVERSTOCK & OWENS LLP

Dated: July 20, 2004

By: Thomas B. Haverstock  
Thomas B. Haverstock  
Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.

Date: 7-20-04 By: John D. Kuter



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**AMENDMENTS**

Sir:

In response to the Final Office Action of May 19, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.